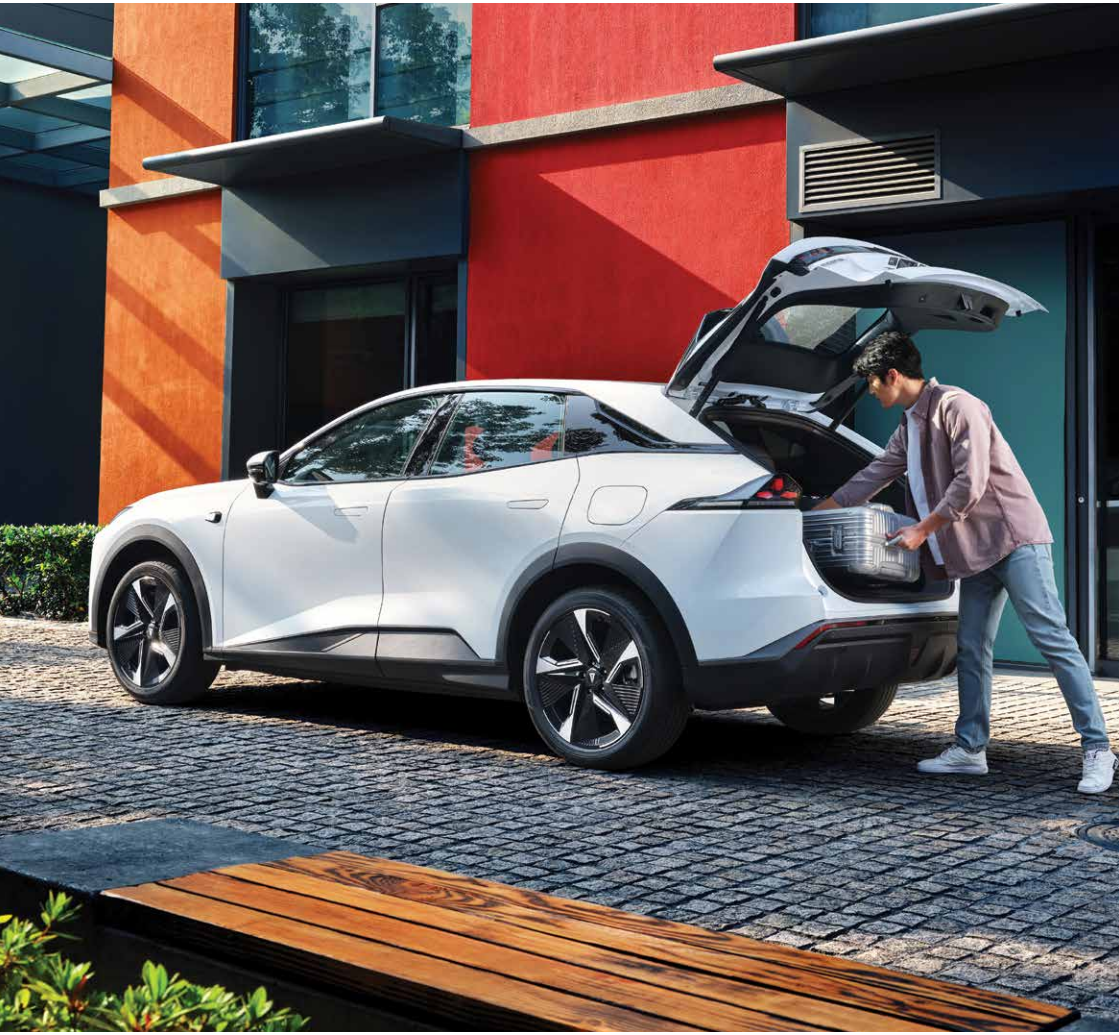
DEEPAL

DEEPAL
S07



Warranty and Service Handbook

Effective December 2024

VEHICLE IDENTIFICATION

Mr/Mrs/Ms/Miss: _____
Surname

Given names: _____

Address: _____

Suburb: _____ State: _____

Postcode: _____ Mobile: _____

Work Phone: ( ) _____ Home Ph: ( ) _____

Date of delivery: _____

Email: _____

V.I.N.: | | | | | | | | | | | | | | | | |

Registration No.: _____

Model: _____

Heads-Up Display (AR-HUD) - date & kilometres if replaced: _____

Selling
Retailers
Stamp

Keep this Warranty and Service Handbook in your vehicle at all times for identification purposes.

CHANGE OF OWNERSHIP INFORMATION OR CONTACT DETAILS

If your name or contact details have changed or you're the new owner of this DEEPAL vehicle, please complete the form below and either post it to DEEPAL Australia, PO Box 8311 Norwest NSW 2153 or email a scanned version to **support@deepal.au**. Alternatively, you can call the DEEPAL Customer Care Team on **+61 2 9930 7800** (Monday to Friday 8.30am - 5pm AEST. Closed Public Holidays) to update the ownership information of your DEEPAL. DEEPAL Australia will also use your details that we have on record to notify you in the event of a safety recall involving your DEEPAL vehicle. This will also keep your vehicle's warranty details up to date.

If your car has been written off please contact us directly on **+61 2 9930 7800**.

Mr/Mrs/Ms/Miss: _____
Surname Given names

Address: _____

Suburb: _____ State: _____ Postcode: _____

Home Ph: ( ) _____ Work Ph: ( ) _____ Mobile: _____

Email: _____

V.I.N.: | | | | | | | | | | | | | | | | |

Model: _____ Registration No.: _____

Purchase date: _____ Selling Retailer: _____

Kilometres: _____ Original owner: _____

DEEPAL and Your Privacy

Inchcape Automotive Australia Pty Ltd trading as DEEPAL Australia ("DEEPAL Australia") respects your privacy. We require the above information to register you in our system as the new owner of this vehicle and to facilitate any warranty claims (should your vehicle still be under the DEEPAL New Vehicle Warranty period). We may also use it to provide you with information which may be of interest, which may include the latest DEEPAL news, Service information, promotions and/or special event invitations. To provide you with these services we may share your personal information with our authorised Retailers, related companies and/or other third parties associated with us who are bound to protect your privacy. Subject to the Privacy Act 1988 (Cth) you may contact DEEPAL Australia to seek access to the information we hold about you. For more information, see our Privacy Policy on **deepal.au** or write to the Privacy Officer, DEEPAL Australia, PO Box 8311, Norwest NSW 2153 or send an email to **privacy.officer@deepal.au**

Please select how you would like DEEPAL Australia to communicate with you:

via e-mail	Y ☐	N ☐
via post	Y ☐	N ☐
via telephone calls and SMS	Y ☐	N ☐
I would like to participate in customer research surveys:	Y ☐	N ☐

Signature: _____ Date: _____

Please email this form to: **support@deepal.au**
or mail to: DEEPAL Australia Customer Updates, PO Box 8311 Norwest NSW 2153

YOUR WARRANTY RIGHTS

This document sets out the Terms and Conditions of your DEEPAL New Vehicle Warranty provided by Inchcape Automotive Australia Pty Ltd trading as DEEPAL Australia ("DEEPAL Australia").

Under the DEEPAL New Vehicle Warranty, DEEPAL Australia warrants (subject to the below terms, conditions and exclusions) that if any part of your DEEPAL vehicle or a Genuine DEEPAL Accessory are found to be defective in factory materials or workmanship within the stated warranty period, it will be repaired, replaced or adjusted by any authorised DEEPAL Service Centre free of charge.

Please note that the DEEPAL New Vehicle Warranty does NOT cover DEEPAL vehicles or Genuine DEEPAL Accessories that have been acquired at auction or imported into Australia other than by DEEPAL Australia.

Any consequential, direct or incidental loss or damage is not covered by the DEEPAL New Vehicle Warranty. Any statutory or other rights or remedies available in connection with a claim for such loss or damage should be pursued separately.

DEEPAL Australia is required to return replaced components and/or parts to DEEPAL in China from time to time for the purposes of audit and/or quality control. DEEPAL Australia may also audit its authorised dealers on warranty work conducted by them on DEEPAL Australia's behalf. As such, where a part or component is replaced free of charge under the DEEPAL New Vehicle Warranty, the old replaced component and/or part will become the property of DEEPAL Australia.

OTHER RIGHTS

The DEEPAL New Vehicle Warranty applies in addition to the guarantees, rights and remedies conferred by the ***Australian Consumer Law*** and other applicable Commonwealth, State and Territory legislation. The DEEPAL New Vehicle Warranty does not exclude, affect or limit those guarantees, rights or remedies, except to the extent that their application may lawfully be excluded or limited.

In particular, our goods come with guarantees that cannot be excluded under the ***Australian Consumer Law***. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

MODEL AND VARIANT APPLICABILITY

This Handbook sets out warranty and service information of factory installed or approved equipment and options. Due to specification differences in DEEPAL S07 variants, some information may not be relevant to your DEEPAL. For more information please consult your local authorised DEEPAL Service Centre.

DEEPAL OWNERSHIP PROMISE

The DEEPAL ownership promise is to provide an exhilarating and empowering driving experience through innovative technology, exceptional quality, and unwavering support, ensuring a harmonious journey towards new horizons.

The relationship with your DEEPAL extends beyond just driving; it encompasses a supportive community that values your journey. With access to expert support, genuine servicing and parts, you can enjoy peace of mind knowing that your vehicle is well cared for.

DEEPAL Capped Price Servicing Program

All-new Model Year 2024 (MY24) onwards DEEPAL S07 vehicles enjoy the benefits of the DEEPAL 7.5 year/75,000 kilometre (whichever occurs first) Capped Price Servicing Program. This gives you ultimate peace of mind in the knowledge that the maximum prices for your DEEPAL vehicle's standard scheduled services are locked in for the term of the Capped Price Servicing Program. This means that you will know the maximum amount that you will pay for applicable scheduled services.

DEEPAL Capped Price Servicing is only available at participating DEEPAL Retailers and does not apply to DEEPAL vehicles used for rental purposes or that are not imported into Australia by DEEPAL Australia. Please also note some exclusions apply, including in relation to the replacement of certain consumable parts. For full Capped Price Servicing Terms and Conditions see under heading DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program.

DEEPAL 12 Month Complimentary Roadside Assistance Program

DEEPAL owners will enjoy 12 months Complimentary Roadside Assistance with the purchase of a new DEEPAL vehicle. With 24/7 Australia wide assistance, we're helping you get to where you need to be. If you're in need of Roadside Assistance, call **1800 020 372.**

Full terms and conditions visit **deepal.au/ownership/ownership-promise/**

Why DEEPAL Service?

For lots of reasons. To keep your vehicle running like new, our DEEPAL Service Network have dedicated trained technicians looking after it. They're DEEPAL experts who use and recommend Genuine DEEPAL Parts. They also use the very latest DEEPAL-specific diagnostic equipment and specialty tools.

The service schedule contained in this Handbook provides a general guide to the minimum requirements for safe operation taking into account normal Australian operating conditions and safety requirements. When a vehicle is used under abnormal or severe conditions (e.g. extremely hot or cold weather) more frequent servicing may be required. For more information please refer to the "Maintenance and Service" section in your Owner's Manual.

Your DEEPAL is an investment worth protecting so follow the recommended service schedule and enjoy driving your DEEPAL for years to come. For online service bookings, visit **deepal.au/ownership/book-a-service/** or find your nearest DEEPAL service centre at **deepal.au/find-a-dealer/**

WARNING - DEEPAL ELECTRIC VEHICLES

DEEPAL Electric Vehicle variants contain high voltage components which can be dangerous. To avoid injury, strictly follow your DEEPAL S07 Owner's Manual when operating your vehicle.

REGULAR MAINTENANCE OF YOUR DEEPAL

Even with scheduled servicing, your DEEPAL may need extra maintenance from time to time.

In accordance with your Owner's Manual, it's recommended that you should regularly check your vehicle's fluids, brakes and tyres, as insufficient fluid levels could lead to serious vehicle damage.

If you're unsure how to carry out these checks, refer to your Owner's Manual or contact your authorised DEEPAL Service Centre for a demonstration at your next service.

- Check coolant, brake and windscreen washer fluids.
  - Coolant reservoir – Check the coolant level in the kettle is between the MIN and MAX lines
  - **IMPORTANT NOTICE:** When topping up, only use the same coolant that is currently in the system.
- Pipes, hoses and fluid reservoirs – Check for leaks
- Check tyre pressures (when cold).
- Check that all lights and indicators are operating correctly.
- To help ensure consistent operation, switch air-conditioning on for 5-10 minutes once every two weeks (even in winter) to lubricate the air-conditioner system seals.
- For Electric Vehicles it is recommended to drive the vehicle once a month for at least 30 minutes to maintain and optimise high-voltage battery health.

Note: A slight hissing sound may be heard for a short time when air conditioning is turned off. This is normal.

WHEN TO HAVE YOUR DEEPAL SERVICED

Dependent on your driving habits, you should be servicing your vehicle based either on time or distance, whichever occurs first. After your initial service at 5,000 km or 6 months (whichever comes first), the service intervals for your DEEPAL S07 will then follow the regular service intervals of 10,000 km or 12 months, whichever comes first.

The frequency of scheduled inspection and maintenance services as outlined in the **Maintenance Schedule** for Normal Driving Conditions are the minimum requirements for safe vehicle operation. However, it may be necessary that they be performed more frequently depending on road conditions, weather, atmospheric conditions and vehicle usage.

The maintenance schedules in this Handbook have been established for Australian operating conditions, taking into consideration specific vehicle safety requirements, and may vary from those printed in the Owner's Manual.

Warning: This vehicle has been certified regarding compliance with all relevant Australian Design Rules. As such it is illegal in most States to fit any replacement part or accessory which does not allow the vehicle to continue to meet with the requirements of the Australian Design Rules.

In servicing this vehicle, the use of approved parts and accessories will ensure that the original vehicle specification is maintained and that the vehicle continues to comply with all certification requirements, as well as meeting Government regulations relating to vehicle safety and environmental controls.

DEEPAL CAPPED PRICE SERVICING PROGRAM

Under the DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program ("Capped Price Servicing Program"), owners of a Model Year (MY) 2024 onwards DEEPAL S07 are covered for scheduled servicing during their first 7.5 years of ownership, or the first 75,000 kilometres (whichever occurs first).

The DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program covers everything required in the manufacturer's scheduled maintenance program as set out in the Warranty and Service Handbook and includes parts, sundries, environmental charges, labour and fluids required but excluding normal wear-and- tear items, such as brake pads, windscreen wipers or tyres.

The following Service Intervals are included as part of the DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program:

Service Interval	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service	8th Service
Distance	5,000 Kms	15,000 Kms	25,000 Kms	35,000 Kms	45,000 Kms	55,000 Kms	65,000 Kms	75,000 Kms
Time	6 Months	18 Months	30 Months	42 Months	54 Months	66 Months	78 Months	90 Months

The following Terms and Conditions apply to the Capped Price Servicing Program:

1. What cars are covered under the DEEPAL Capped Price Servicing Program ("Eligible Vehicles")?

All new MY24 onwards DEEPAL S07 vehicles purchased from an authorised DEEPAL retailer (hereafter referred to as "Eligible Vehicles") are subject to the DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program.

The Capped Price Servicing Program is not applicable on the following vehicles:

1. Rental vehicles;
2. "Grey import" DEEPAL branded vehicles (i.e. DEEPAL vehicles not imported into Australia by DEEPAL Australia;
3. Privately imported DEEPAL vehicles.

2. Where can I find the Capped Price applicable to an Eligible Vehicle?

Capped Price Servicing for the first 7.5 years/75,000 kilometres of all Eligible Vehicles under the DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program. Capped Price Servicing Program will be published on our website at **deepal.au/ownership/ownership-promise/**. The published prices represent the maximum price a participating DEEPAL Service Centre may charge for the relevant service interval on an Eligible Vehicle.

3. Will the Capped Price for an Eligible Vehicle be subject to change?

No. The published Capped Prices for all Eligible Vehicles are fixed "maximum" prices and will not change during the Program Period.

4. When does the DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program Period commence?

The Program Period for each Eligible Vehicle commences from the warranty start date of that Eligible Vehicle.

5. When does the DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program Period expire?

The Program Period will expire upon the first to occur of any of the following three conditions:

a) The completion of the first eight (8) standard scheduled services on an Eligible Vehicle; or

b) The expiry of 92 months from the date of warranty start of an Eligible Vehicle; or

c) The date upon which an Eligible Vehicle has travelled 77,000 kilometres or more.

6. What is covered under the DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program?

The DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program covers all items specified under the standard 'Maintenance Schedule' detailed in this Warranty and Service Handbook. This includes inspection and adjustment of all items listed, genuine parts (if specified as a replaceable item), sundries, environmental charges, labour and fluids required for each standard scheduled service. In summary, if an "R" or an "A" appears against the relevant item in the Maintenance Schedule, that item will be included in the capped price. If an "I" appears next to the item, the item will be inspected as part of the Capped Price Service, however if the item is subsequently determined to require replacement, that item is NOT covered in the Capped Price Service.

DEEPAL CAPPED PRICE SERVICING PROGRAM (CONTINUED)

7. What is not covered under the DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program?

The DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program only covers standard scheduled maintenance services as listed in the Maintenance Schedule for Normal Driving Conditions. Additional service / repair items which are not itemised within the "Maintenance Schedule for Normal Driving Conditions" or that are considered to require replacement after an inspection has been conducted are not covered under the Capped Price Servicing Program. Also not covered are items that would void the DEEPAL New Vehicle Warranty or in respect of which the customer would otherwise normally be charged notwithstanding the terms of the DEEPAL New Vehicle Warranty. These items are more specifically listed under the headings "What's Not Covered by the DEEPAL New Vehicle Warranty" and "Items for which a charge may be payable" in this Warranty and Service Handbook (other than "Servicing and Mechanical Adjustments included as part of the Maintenance Schedule").

For more information please refer to the "Maintenance and Service" section in the Owner's Manual as well as the Maintenance Schedule in this Warranty and Service Handbook.

8. What is the due date for each service and when should services be carried out?

The recommended service intervals specified in the vehicle's Warranty and Service Handbook are for the earlier of a given distance or period of time. After the initial service at 5,000 km or 6 months (whichever comes first), all Eligible Vehicles should be serviced every 10,000 km or 12 months, whichever comes first. If you don't drive far enough to cover the distance between recommended time-based service intervals your vehicle should still be serviced according to the time period shown in the schedule in the Warranty and Service Handbook.

Conversely, if you travel the distance between recommended kilometre based service intervals in a period shorter than the recommended time based intervals, your vehicle should still be serviced according to the recommended kilometre based intervals shown in the vehicle's Warranty and Service Handbook.

You may redeem each service under the DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program within a nominated number of months or kilometres of the due date for service. Please note that when the service redemption period expires, the next service period will then be available.

Note: Up to a total of eight (8) scheduled services may be claimed under the Capped Price Servicing Program. No claims will be accepted beyond 92 months/77,000 kilometres (which ever occurs first).

It is important to note that if you miss any standard scheduled service, additional work may be identified at the next scheduled service interval for which additional charges may be payable.

Service	Interval	Km Based	Time Based	Note
Claims permitted if either kilometres or time based criteria met				
1st Service	5,000Kms/6 Months	5,000Kms +/- 500Kms	6 Months +/- 30 Days	If service parameters are exceeded for a service, move to the next service available.
2nd Service	15,000Kms/18 Months	15,000Kms +/- 2,000Kms	18 Months +/- 60 Days	
3rd Service	25,000Kms/30 Months	25,000Kms +/- 2,000Kms	30 Months +/- 60 Days	
4th Service	35,000Kms/42 Months	35,000Kms +/- 2,000Kms	42 Months +/- 60 Days	
5th Service	45,000Kms/54 Months	45,000Kms +/- 2,000Kms	54 Months +/- 60 Days	
6th Service	55,000Kms/66 Months	55,000Kms +/- 2,000Kms	66 Months +/- 60 Days	
7th Service	65,000Kms/78 Months	65,000Kms +/- 2,000Kms	78 Months +/- 60 Days	
8th Service	75,000Kms/90 Months	75,000Kms +/- 2,000Kms	90 Months +/- 60 Days	

9. Where can I get a service under the DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program?

Servicing under the DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program can only be redeemed at participating authorised DEEPAL Service Centres within Australia. DEEPAL Australia will list all participating authorised DEEPAL Service Centres on our website at **deepal.au/find-a-dealer/**. You must present your Warranty and Service Handbook at the time of service to redeem a service under this Capped Price Servicing Program.

You must present your Warranty and Service Handbook at the time of service to redeem a service under this Capped Price Servicing Program.

10. Transfer of DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program.

The DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program runs with the Eligible Vehicle and is applicable on all Eligible Vehicles regardless of owner unless one of the exclusions set out in section 12 below applies.

11. No credit, refunds or other consideration.

No credit, refund or other consideration is payable to an owner or any other person in respect of an Eligible Vehicle for any scheduled maintenance services under the DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program which are not claimed specifically in accordance with these Capped Price Servicing Program Terms and Conditions.

12. Exclusions.

Rental, privately imported and “grey import” vehicles are not eligible to receive the benefits under the DEEPAL 7.5 year/75,000 kilometre Capped Price Servicing Program and additional exclusions may apply.

THE WARRANTY PERIODS

The DEEPAL New Vehicle Warranty period commences on the date of first registration of the vehicle.

Subject to the terms, conditions and exclusions set out in this Warranty and Service Handbook, the DEEPAL New Vehicle Warranty period is 7 years/160,000 kilometers (whichever occurs first) for every new DEEPAL vehicle, except for DEEPAL vehicles used for commercial applications such as a taxi or hire, rental, driving school or delivery/ courier vehicle or tool of trade, in which case the DEEPAL New Vehicle Warranty is 1 year/120,000 kilometres, whichever occurs first.

Please Note: If the odometer reading has been altered and it is not possible to determine with certainty whether the vehicle has travelled in excess of 150,000 km, the DEEPAL New Vehicle Warranty period will be deemed to have expired.

The DEEPAL New Vehicle Warranty period on batteries (12 Volt) is 1 year/20,000 kilometres, whichever occurs first. The DEEPAL New Vehicle Warranty period on high-voltage batteries for DEEPAL Electric vehicles is 8 years/240,000 kilometres, whichever comes first.

GENUINE PARTS AND ACCESSORIES WARRANTY

DEEPAL Australia also offer a warranty against defects in respect of genuine DEEPAL parts and accessories DEEPAL Australia imports and distributes. The Genuine DEEPAL Parts & Accessories Warranty period commences on the date of first supply and continues for the following term:

- Applicable warranty period for replacement standard Genuine DEEPAL Parts and Accessories[1] are for the remainder of the DEEPAL New Vehicle 7 year/160,000 kilometre Warranty.
- Optional Genuine DEEPAL Parts and Accessories[1] fitted at the point of new vehicle purchase or fitted by an authorised DEEPAL Retailer are warranted for one year from the date of purchase.
- Optional Genuine DEEPAL Parts and Accessories purchased from a DEEPAL Retailer and are installed independently or by a third party are warranted for one year from the date of purchase.

The terms and conditions of the Genuine Parts and Accessories Warranty can be found in **deepal.au/ownership/ownership-promise/**

1. Standard Genuine DEEPAL Parts and Accessories refers to non-optional components that are standard to the specific model variant. Optional Genuine DEEPAL Parts and Accessories refers to optional components that do not come standard with the specific model variant.

WHAT'S NOT COVERED BY THE DEEPAL NEW VEHICLE WARRANTY

Repair, replacement and adjustment under the DEEPAL New Vehicle Warranty are not available for damage, malfunction, defects, faults or failures due to:

- Ordinary wear and tear.
- Use of the vehicle for a purpose or under road or climatic conditions other than for which it was designed, including racing, rallying, speed trialling, hill climbing or similar activities or competitive events.
- Any work carried out on the vehicle by a person other than an authorised DEEPAL Service Centre.
- Driver negligence, misuse or abuse (e.g. tampering, disconnection, loading or towing beyond the manufacturer's specifications or recommendations, or continuing to drive the vehicle after loss of fluids, lubricants, refrigerants or water).
- Modifications or alterations (including to software) which have not been approved by the manufacturer, or the installation or use of non-genuine parts, accessories, equipment, assemblies or components.
- No warranty repair shall be made if it is found that the odometer or the Warranty and Service Booklet have been tampered with.
- Water ingress from floods or deep water fording.
- A failure to have the vehicle serviced in strict accordance with the manufacturer's specifications and recommendations in this Handbook, or a failure to have the vehicle repaired promptly in accordance with such recommendations following an accident or other damage, or after a defect becomes known or is suspected.
- A failure to maintain the vehicle, including its body trim and paintwork, in accordance with the manufacturer's recommendations, or the use of unsuitable agents.
- Use of non-recommended, incorrect specification, inappropriate or dirty fluids, lubricants, refrigerants or water.

  See your vehicle Owner's Manual or contact your DEEPAL Service Centre for specifications.
- Accident, impact, fire, war, theft, illegal use or malicious damage by a third person.
- Environmental conditions including acid rain, industrial fall-out, salt, sand, stones, tree sap, bark or leaves, bird, animal or insect droppings or other damage, windstorm, flooding, earthquakes, landslide, hail, flood, lightning, extreme temperatures or other acts of nature.
- Improper repairs, inspection, diagnosis or adjustments not approved or recommended by DEEPAL Australia.

Under the warranty, DEEPAL Australia does not accept liability for any loss of use of the vehicle; for any alternate transportation such as car rental fees, lodging, food or telephone expense; for any damage to goods, commercial loss, loss of time or inconvenience; or for any other incidental expenses or consequential damages.

ITEMS FOR WHICH A CHARGE MAY BE PAYABLE

The following list is a guide to the types of items that are ordinarily excluded from the DEEPAL New Vehicle Warranty, for which a charge may be payable (unless the failure is caused by a defect in factory materials or workmanship, or a remedy is otherwise available under the consumer guarantees specified in the ***Australian Consumer Law***). The frequency of replacement, repair or adjustment will depend mainly on where your vehicle is driven, weather and atmospheric conditions, road conditions, your driving habits, and vehicle usage.

Servicing: Lubrication and maintenance servicing and all parts and fluids replaced in line with the maintenance schedule in this Handbook.

Wheel alignment and wheel balancing: The frequency of these services depends on driving conditions such as rapid starts and stops, tyre skidding, hitting pot holes and curbs etc.

Mechanical adjustments: Including brakes, door locks, headlamps, steering gear are required as a matter of normal vehicle operation. This saves early or expensive replacements.

Brake components: Are directly affected by driving habits and type of use and are wear and tear items. The replacement of brake components and the reconditioning of brake drums and discs should be performed as required.

Wiper blades: Will have a varied life expectancy. Replacement will depend on climatic conditions and extent of use.

Paint, trim and other appearance items: Are affected by normal wear and tear and exposure to environmental conditions. Proper care as described in your Owner's Manual can add to their appearance and durability. Damage or imperfection in paint or trim are normally apparent during pre-delivery inspection. You should report any imperfection to your authorised DEEPAL Retailer immediately after purchase. A charge will be made for paint or trim items that require attention due to causes outside the manufacturer's control, including corrosion that occurs other than due to a defect in factory materials or workmanship, environmental conditions, and damage to trim and carpet.

Tyres: Are subject to wear.

Batteries: The DEEPAL New Vehicle Warranty period on batteries (12 Volt) is 1 year. The DEEPAL New Vehicle Warranty period on high-voltage batteries for DEEPAL Electric vehicles is 8 years/240,000 kilometres, whichever comes first. For full warranty terms and conditions, visit **deepal.au/ownership/ownership-promise/**

Suspension: Normal wear and tear of suspension and steering components such as shock absorbers, ball joints, bushes, driveshaft boots, etc.

Lighting bulbs (except High Intensity Discharge): Are subject to wear and tear and operational life depends on extent and method of use.

Windscreen/glass replacement: All vehicle glass is subject to ordinary wear and tear, and exposure to environmental conditions. Cracks, damage, chips, breakage or scratches not attributable to manufacturing defects are the responsibility of the owner.

WHERE TO GO FOR WARRANTY REPAIRS

Take your vehicle to any authorised DEEPAL Service Centre if it needs repairs under the DEEPAL New Vehicle Warranty. All authorised DEEPAL Service Centre will undertake repairs in accordance with the DEEPAL New Vehicle Warranty, and will be happy to repair, replace or adjust free of charge any part of your vehicle that is defective in factory materials or workmanship within the applicable Warranty Period. Please note that DEEPAL Australia is unable to reimburse the cost of repairs carried out during the DEEPAL New Vehicle Warranty period by a repairer other than an authorised DEEPAL Service Centre except where express prior approval for those repairs has been obtained.

TRANSFER OF WARRANTY

The DEEPAL New Car Warranty runs with the vehicle and is transferable from owner to owner conditional upon the standard warranty terms as explained in this handbook. If you have just purchased a used DEEPAL Vehicle please complete the change of ownership form at **deepal.au/ownership/ownership-promise/** or the "second owner warranty registration form" in this handbook and follow the prompts.

The DEEPAL New Car Warranty is only available in Australia and is not transferable to other countries as no reciprocal world-wide warranty is provided.

RECOMMENDED LABOUR TIMES[1] - MAINTENANCE SCHEDULE FOR NORMAL DRIVING CONDITIONS

MODEL	1st Service (hours)	2nd Service (hours)	3rd Service (hours)	4th Service (hours)	5th Service (hours)	6th Service (hours)	7th Service (hours)	8th Service (hours)
DEEPAL S07	0.5	0.9	2.2	0.9	2.4	1.5	1.3	0.7

1. Figures shown are based on DEEPAL Australia's estimates of average times required to carry out relevant service. Times shown may slightly vary from Retailer to Retailer based on a wide variety of factors. Note: fluids, parts, etc. are charged separately.

PRE-DELIVERY INSPECTION SCHEDULE

Bonnet, release, lock, safety catch, alignment

Doors - open/close operation, alignment

Door lock operation, central remote, if applicable

Window operation, including power

Window adjustment and alignment

Tail gate - open, close, lock, alignment

Charging lid and cap - open, close and fit

Steering column tilt mechanism

Seat belt operation (buckle coupling)

Seat adjusters and fold down

Headlight focus and all light operation

Interior, map, boot and vanity light operation

Windshield wiper and washer operation/position

Heated rear window operation

Insert memory fuse in main fuse box

Set clock and radio stations

Check radio operation

Check electric sunshade operation

Disconnect transit connectors

Brake fluid level, warning light operation

Battery, level, terminals, installation, charge

Fill windscreen washer bottle

All main electrical connections for security

Power steering level and leaks

Remove disc rotor covers, if applicable

Brake lines, hoses for leaks and security

Suspension - security of components and damage

Steering rack, tie rods for security and damage

Driveshafts and boots for damage

Tyre pressures correct

Smart key/mechanical key function

General under body, condition/security

Torque road wheel bolts

Check and adjust wheel alignment

Brake pedal - free play/reserve

Park brake operation

Road test

Electric motor performance

Brake performance

Suspension performance

Steering control, wheel ‘centre’ position

All instrument operation including AR-HUD display

Turn signal cancelling

Cruise control operation

Heat/ventilation, air-condition operation

Check for abnormal and wind noises

Diagnostic tool check

Recheck levels for leaks

Electrical cooling fan operation

Clean exterior/interior and remove any protective agent

Check for water leaks

Detail paintwork

Interior - check trims/parts for fit and condition

Check all exterior/interior equipment conforms to vehicle specification

Ensure presence of spare key, literature, and tools

Check body condition and report defects

Check the system operation

Check tyre repair kit and that use by date of tyre repair sealant has not expired

Check Heater and Inverter coolant levels and leaks

MY24 ONWARDS DEEPAL S07 MAINTENANCE SCHEDULE

Service Interval (Months or Kilometres whichever occurs first).	**1st Service** 6 Months or 5,000Kms	**2nd Service** 18 Months or 15,000Kms	**3rd Service** 30 Months or 25,000Kms	**4th Service** 42 Months or 35,000Kms
Time allocation per service (hours)	0.5	0.9	2.2	0.9
Electric drive system assembly				
The electrical drive system assembly connectors (loose, damaged)	I	I	I	I
The grounding bolt of the electric drive system assembly and its harness terminals (loose, damaged)	I	I	I	I
The installation bolts for the electric drive system assembly (loosing, damaged)	I	I	I	I
Cooling system of the electric drive assembly (leakage, damage loose connections of water pipes)	I	I	I	I
Electric drive system assembly reduction gear case mating surface, half-shaft oil seal, filler plug, drain plug, vent plug (oil leakage, damage)	I	I	I	I
The surface of the electric drive system assembly (clean, free of adhered dirt)	I	I	I	I
Lubricating oil for the electric drive system reducer				Replace the lubricating
High-voltage wiring harness system				
High-voltage wiring harness system connection bolts (loose, damaged)	I	I	I	I
The high-voltage connection terminal (damaged)	I	I	I	I
The surface of the high-voltage harness (damaged)	I	I	I	I
Power battery system				
Check whether the surface of the battery assembly is damaged	I.A	I.A	I.A	I.A
The installation bolts of the battery assembly (loose, damaged)	I.A	I.A	I.A	I.A
Insulation resistance	I.A.R	I.A.R	I.A.R	I.A.R
The voltage difference of battery cells	I.A.R	I.A.R	I.A.R	I.A.R
Chassis and body				
Brake Fluid	I	I	I	I
Front: Brake disc and brake pads	I	I	I	I
Rear: Brake disc and brake pads	I	I	I	I
Brake hoses and pipes	I	I	I	I
Tyres	I	I.A	I.A	I.A
The wheel and wheel nut	I	I	I	I
Bolts and nuts	I	I	I	I
The steering mechanism (clearance, tightness)	I	I	I	I
Electrical appliances				
Wiring, connections, and lighting for electrical appliances			I	
Air conditioning system				
Refrigerant quantity			I	
Cooling system			I	
Compressor			I	
Condenser	I	I	I	I
Evaporator	I		I	
Storage dryer			I	
Refrigerant piping			I	
Air conditioning air filter	I	I.R	I.R	I.R
Cooling system				
Coolant	I	I	R	I
Hose and fittings			I.A	

Symbols Used: I - Inspect, A - Adjustment, R - Replace.

FOR NORMAL DRIVING CONDITIONS

5th Service 54 Months or 45,000Kms	**6th Service** 66 Months or 55,000Kms	**7th Service** 78 Months or 65,000Kms	**8th Service** 90 Months or 75,000Kms	**9th Service** 102 Months or 85,000Kms	**10th Service** 114 Months or 95,000Kms	**11th Service** 126 Months or 105,000Kms
2.4	1.5	1.3	0.7	2.4	0.7	1.3
I	I	I	I	I	I	I
I	I	I	I	I	I	I
I	I	I	I	I	I	I
I	I	I	I	I	I	I
I	I	I	I	I	I	I
I	I	I	I	I	I	I
oil for the electric drive system reducer every 3 years or 60,000Kms						
I	I	I	I	I	I	I
I	I	I	I	I	I	I
I	I	I	I	I	I	I
I.A	I.A	I.A	I.A	I.A	I.A	I.A
I.A	I.A	I.A	I.A	I.A	I.A	I.A
I.A.R	I.A.R	I.A.R	I.A.R	I.A.R	I.A.R	I.A.R
I.A.R	I.A.R	I.A.R	I.A.R	I.A.R	I.A.R	I.A.R
R	I	I	I	R	I	I
I	I	I	I	I	I	I
I	I	I	I	I	I	I
I	I	I	I	I	I	I
I.A.R	I.A.R	I.A.R	I.A.R	I.A.R	I.A.R	I.A.R
I	I	I	I	I	I	I
I	I	I	I	I	I	I
I	I	I	I	I	I	I
I		I		I		I
I		I		I		I
I		I		I		I
I		I		I		I
I	I	I	I	I	I	I
I		I		I		I
I		I		I		I
		I		I		I
I.R	I.R	I.R	I.R	I.R	I.R	I.R
R	I	R	I	R	I	R
I.A		I.A		I.A		I.A

DELIVERY SERVICE

The Delivery Service is carried out before we hand the vehicle over to you, so that you can enjoy driving your new car right from the start.

The Delivery Service was carried out on:

_____

DEEPAL

Service
Centre Stamp

1st SERVICE

Maintenance Schedule
at 5,000 km or 6 months
(Whichever comes first)

Carried out on:

_____

At _____ Km



DEEPAL

Service
Centre Stamp

2nd SERVICE

Maintenance Schedule
at 15,000 km or 18 months
(Whichever comes first)

Carried out on:

_____

At _____ Km



DEEPAL

Service
Centre Stamp

3rd SERVICE

Maintenance Schedule
at 25,000 km or 30 months
(Whichever comes first)

Carried out on:

_____

At _____ Km



DEEPAL

Service
Centre Stamp

4th SERVICE

Maintenance Schedule
at 35,000 km or 42 months
(Whichever comes first)

Carried out on:

_____

At _____ Km



DEEPAL

Service
Centre Stamp

5th SERVICE

Maintenance Schedule
at 45,000 km or 54 months
(Whichever comes first)

Carried out on:

_____

At _____ Km



DEEPAL

Service
Centre Stamp

6th SERVICE

Maintenance Schedule
at 55,000 km or 66 months
(Whichever comes first)

Carried out on:

_____

At _____ Km



DEEPAL

Service
Centre Stamp

7th SERVICE

Maintenance Schedule
at 65,000 km or 78 months
(Whichever comes first)

Carried out on:

_____

At _____ Km



DEEPAL

Service
Centre Stamp

8th SERVICE

Maintenance Schedule
at 75,000 km or 90 months
(Whichever comes first)

Carried out on:

_____

At _____ Km



DEEPAL

Service
Centre Stamp

9th SERVICE

Maintenance Schedule
at 85,000 km or 102 months
(Whichever comes first)

Carried out on:

_____

At _____ Km



DEEPAL

Service
Centre Stamp

10th SERVICE

Maintenance Schedule
at 95,000 km or 114 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

11th SERVICE

Maintenance Schedule
at 105,000 km or 126 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

12th SERVICE

Maintenance Schedule
at 115,000 km or 138 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

13th SERVICE

Maintenance Schedule
at 125,000 km or 150 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

14th SERVICE

Maintenance Schedule
at 135,000 km or 162 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

15th SERVICE

Maintenance Schedule
at 145,000 km or 174 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

16th SERVICE

Maintenance Schedule
at 155,000 km or 186 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

17th SERVICE

Maintenance Schedule
at 165,000 km or 198 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

18th SERVICE

Maintenance Schedule
at 175,000 km or 210 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

19th SERVICE

Maintenance Schedule
at 185,000 km or 222 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

20th SERVICE

Maintenance Schedule
at 195,000 km or 234 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

21st SERVICE

Maintenance Schedule
at 205,000 km or 246 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

22nd SERVICE

Maintenance Schedule
at 215,000 km or 258 months
(Whichever comes first)

DEEPAL

Carried out on:

_____

At _____ Km

Service
Centre Stamp

23rd SERVICE

Maintenance Schedule
at 225,000 km or 270 months
(Whichever comes first)

DEEPAL

Carried out on:

_____

At _____ Km

Service
Centre Stamp

24th SERVICE

Maintenance Schedule
at 235,000 km or 282 months
(Whichever comes first)

DEEPAL

Carried out on:

_____

At _____ Km

Service
Centre Stamp

25th SERVICE

Maintenance Schedule
at 245,000 km or 294 months
(Whichever comes first)

Carried out on:

_____

At _____ Km



DEEPAL

Service
Centre Stamp

26th SERVICE

Maintenance Schedule
at 255,000 km or 306 months
(Whichever comes first)

Carried out on:

_____

At _____ Km



DEEPAL

Service
Centre Stamp

27th SERVICE

Maintenance Schedule
at 265,000 km or 318 months
(Whichever comes first)

Carried out on:

_____

At _____ Km



DEEPAL

Service
Centre Stamp

28th SERVICE

Maintenance Schedule
at 275,000 km or 330 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

29th SERVICE

Maintenance Schedule
at 285,000 km or 342 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

30th SERVICE

Maintenance Schedule
at 295,000 km or 354 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

31st SERVICE

Maintenance Schedule
at 305,000 km or 366 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

32nd SERVICE

Maintenance Schedule
at 315,000 km or 378 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

33rd SERVICE

Maintenance Schedule
at 325,000 km or 390 months
(Whichever comes first)

Carried out on:

_____

At _____ Km

DEEPAL

Service
Centre Stamp

DEEPAL.au

Inchcape Automotive Australia Pty Ltd trading as DEEPAL Australia
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DA001

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